



Housing Leads



What Areas
Should be
Monitored?



About Aico

Monitoring
and
Evaluation



Compliance





About Aico



About Aico



Education | Quality | Service | Innovation

“The leader in home life safety, promoting best practice, engaging with our communities and delivering safer homes.”

670k

live devices connected



110k

live Gateway systems



400

RSL's installing our systems



10

Readings
billion



24

Readings each day

million



110

Events received

million



180

Insights calculated

million



5.5

Alerts raised

million

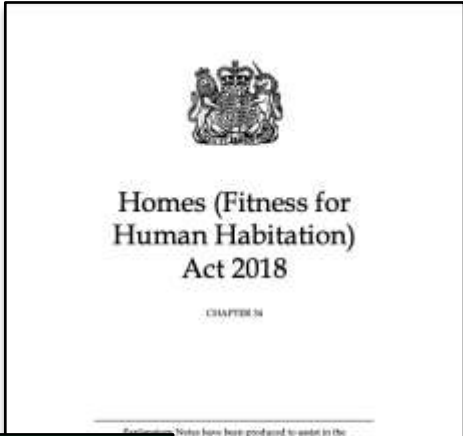
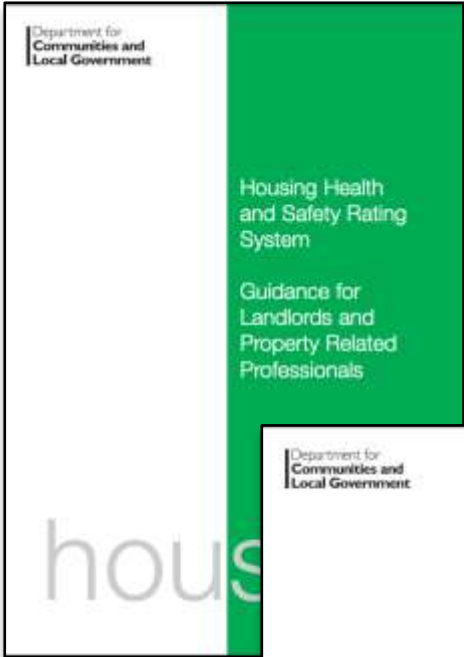




Compliance



Key Documents



Best Practice - Damp & Mould



Housing
Ombudsman Service

Housing Ombudsman Service
One year on follow up report: Spotlight
on damp and mould – it's not lifestyle

Published – 02 February 2023

1

FINDINGS:

35%

of landlords have a damp
and mould policy

12% in the process of implanting one

19%

Have self-assessed against
the recommendations in
Spotlight Report

BEST PRACTICE FOR PREVENTION AND MANAGEMENT:

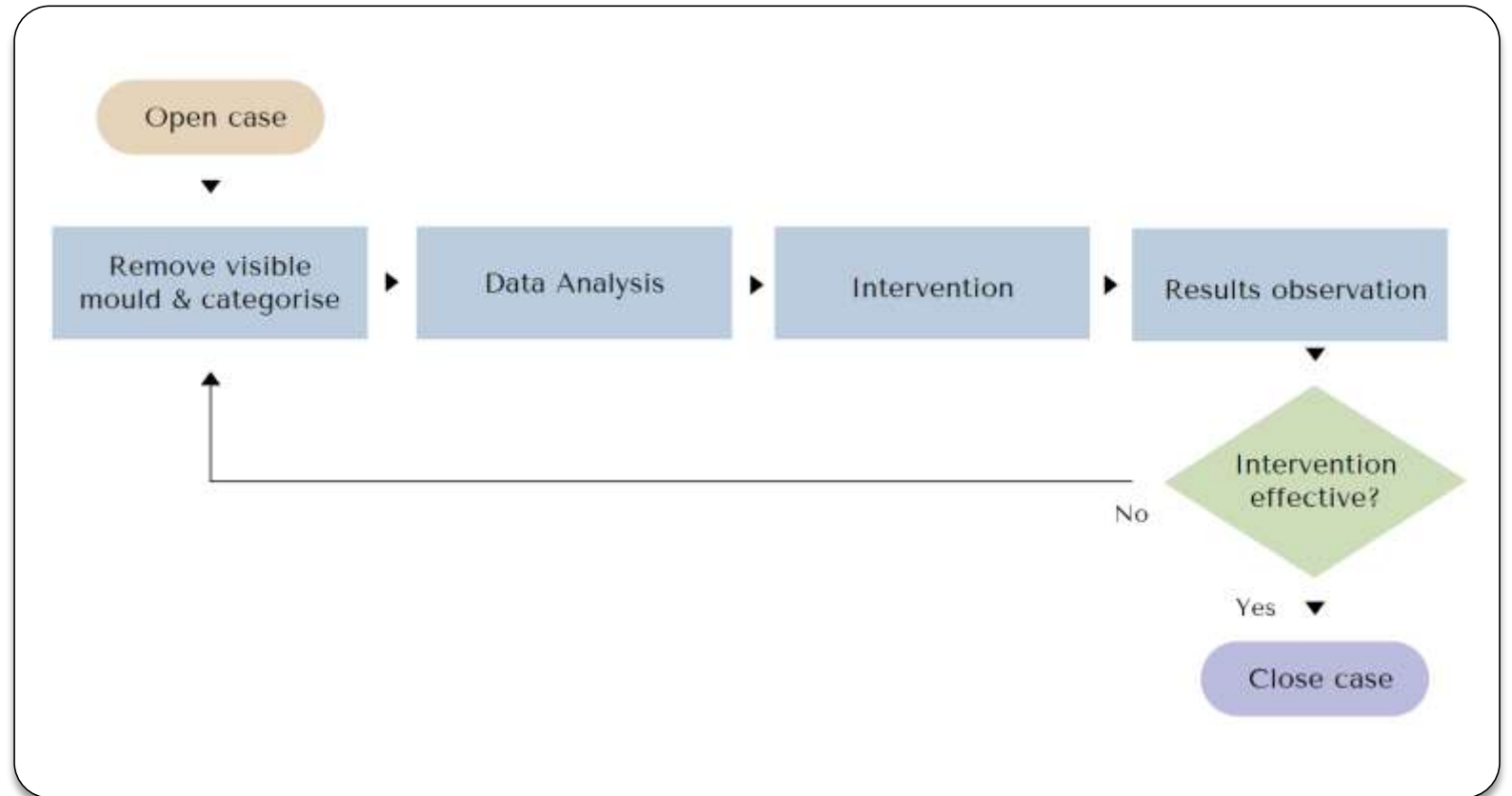
- Risk algorithm
 - Predictive artificial intelligence
 - Equipping surveyors with appropriate equipment
 - Using humidity and temperature sensor data
-
- | | |
|--|--------------------------------------|
| ▪ Retrospective risk assessments | ▪ Property MOTs |
| ▪ Dedicated apps for reporting issues | ▪ Root cause analysis modelling |
| ▪ Specialist damp and mould teams or 'task forces' | ▪ Dedicated damp and mould dashboard |
| | ▪ Staff training |

Best Practice - Case Management



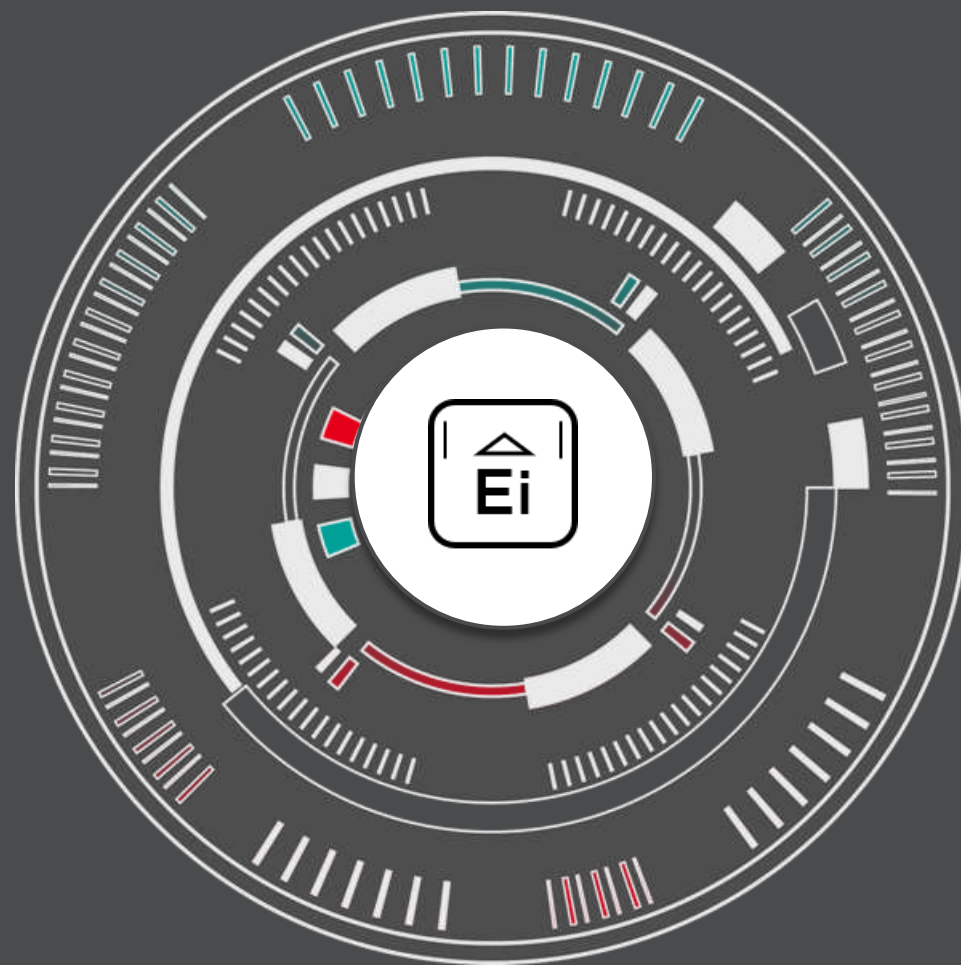
TIPS AND BEST PRACTICE:

1. Switch mindset from first time fix
2. At least one full season before closed
3. Speak to the resident (*e.g. surveys*)
4. Installation of Environmental Sensors
5. Close case down with resident sign off





Monitoring and Evaluation



System Overview



Environmental
Sensors



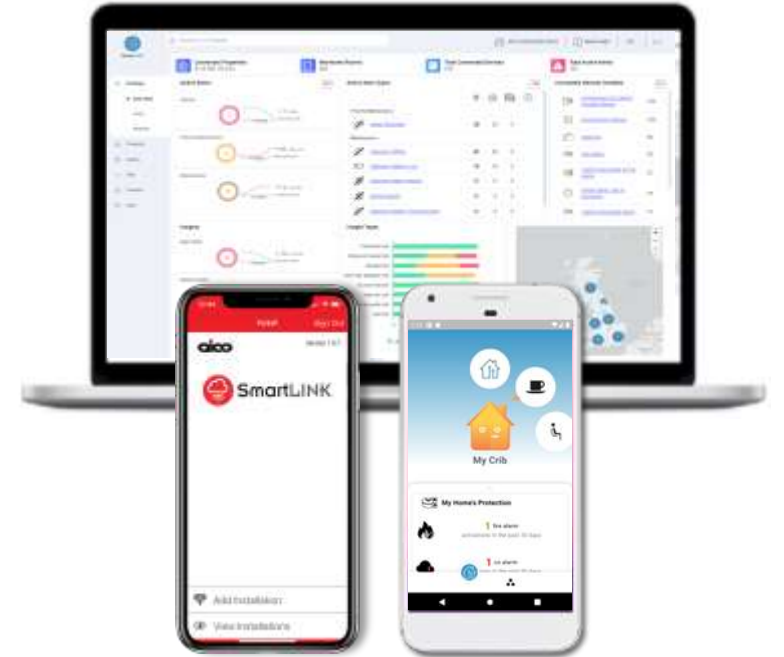
Fire & CO
Sensors



Hardware
Gateway



Software
Platform



Environmental Sensor Overview



- Gather data on indoor environmental conditions
- Actionable insights presented via desktop dashboard
- Battery powered - 10-year life
- Covering multiple rooms recommended
- More sensors, more granular data
- Structural versus Environmental insight



Environmental Sensor Insights



Ei1020

Temperature &
Humidity

- ✓ Condensation, Damp, Mould
- ✓ Cold Home Risk
- ✓ Excess Heat Risk
- ✓ Heat Loss Risk









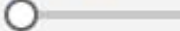
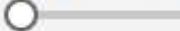
Ei1025

Temperature,
Humidity & CO₂

- ✓ Condensation, Damp, Mould
- ✓ Cold Home Risk
- ✓ Excess Heat Risk
- ✓ Heat Loss Risk
- ✓ Draught Risk
- ✓ Indoor Air Quality Risk
- ✓ Void Risk
- ✓ Dust Mite Allergy Risk

Data Analysis



 Avg. Humidity	 Avg. Temperature	 Avg. Carbon Dioxide	 Max Carbon Dioxide
Value >= 0 	Value <= 50 	Value >= 0 	Value >= 0 
58.97%	20.60C	540PPM	4,683PPM
55.50%	21.29C	608PPM	2,903PPM
69.43%	17.93C	363PPM	1,946PPM
75.77%	17.94C	384PPM	2,396PPM

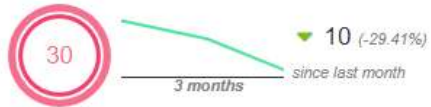
Data...



Data Sorted

Insights

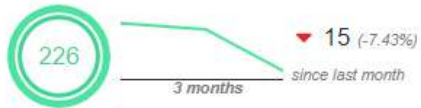
High Risks



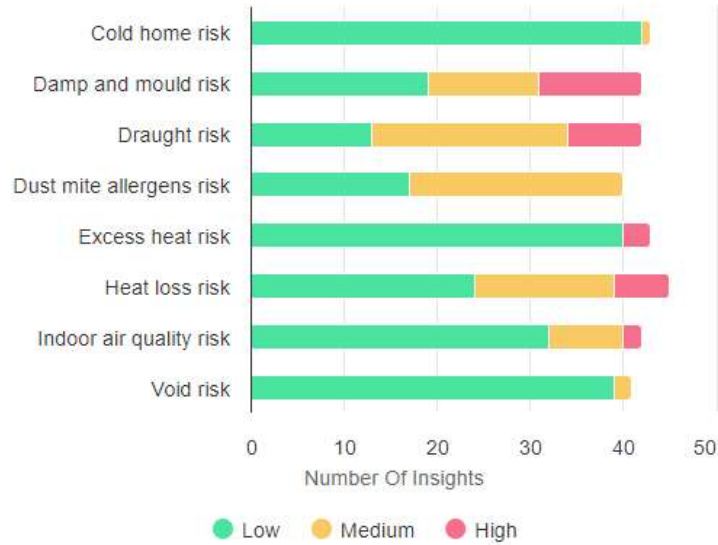
Medium Risks



Low Risks



Insight Types



HomeLINK[®]

Data Presented
Visually

Helps in Key Areas

Disrepair



Resident Safety



Compliance



Net Zero



✓ Healthy homes

- Damp and Mould
- Indoor air quality
- Fuel poverty
- VOCs
- Tenant Engagement

✓ Safe homes

- Fire protection
- CO protection
- Alarm Testing
- Alarm Maintenance
- Alarm Replacement

✓ Compliant homes

- Real time evidence
- Legislation
- British Standards
- Building Regs
- Sector guidance

✓ Sustainable homes

- Target spending
- Validate EEMs
- PAS2035 compliance
- SHDF applications
- Monitor & Evaluate



What Areas
Should be
Monitored?



High Risk Areas



Bathroom – Ei1020

- High risk areas for condensation, damp and mould
 - High humidity
 - Ventilation/extraction may be inadequate or disabled

High Risk Areas



Kitchen - Ei1020

- Risk area for condensation, damp and mould
 - Potentially limited ventilation, cooking raising humidity levels
- Risk area for excess heat

Habitable Rooms

Living Room - Ei1025

- Occupants likely to spend significant time
 - Influence on environmental factors (e.g. CO₂ levels from high occupancy, smoking)
- Key insight area for data
 - Air Quality
 - Condensation, Damp, Mould
 - Excess Cold/Heat



Habitable Rooms

Bedroom - E1025

- Occupants spend significant time - sleeping
- Risk area for allergens - e.g. dust mites



aico®