Damp and mould

Aoife Deery

Senior Policy Officer (Social Justice) Citizens Advice Scotland



Our twin aims

To ensure that individuals do not suffer through lack of knowledge of their rights and responsibilities, or of the services available to them, or through an inability to express their need effectively.

To exercise a responsible influence on the development of social policies and services, both locally and nationally.



Who we support

32% live in the most deprived areas.



28% **‡†‡**in the **44-59** age group



Female **55%**



30% in some kind of employment

27% wnable to work due to ill health/disability



\$66% has a long-term health condition/disability

33% lives in a single, working-age household

27%
lives in a household with children

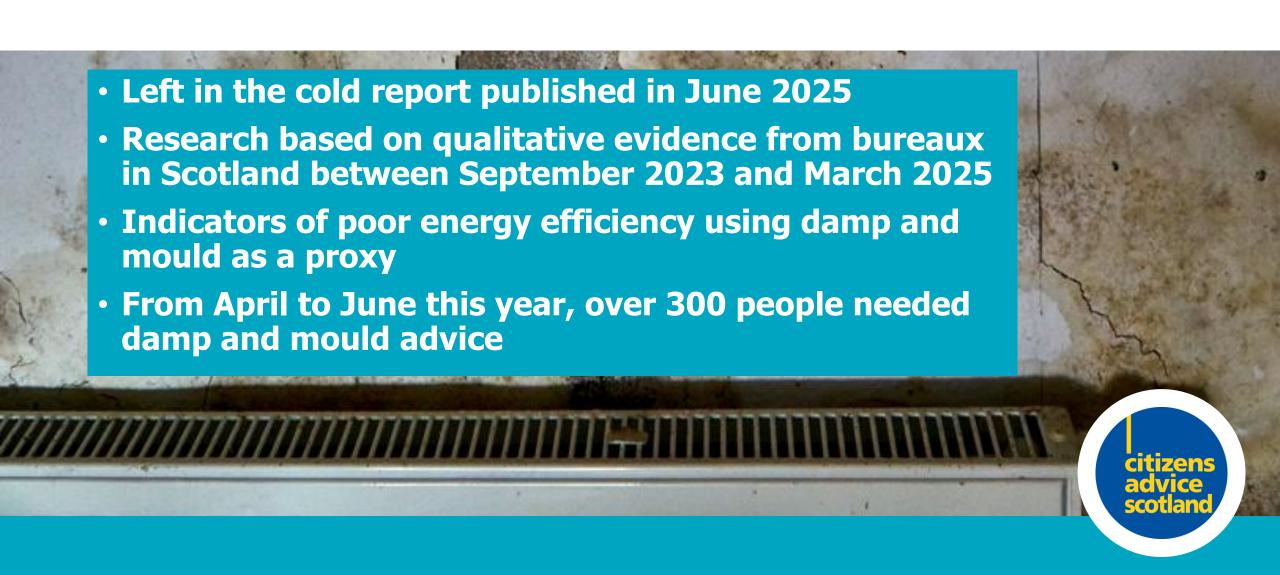


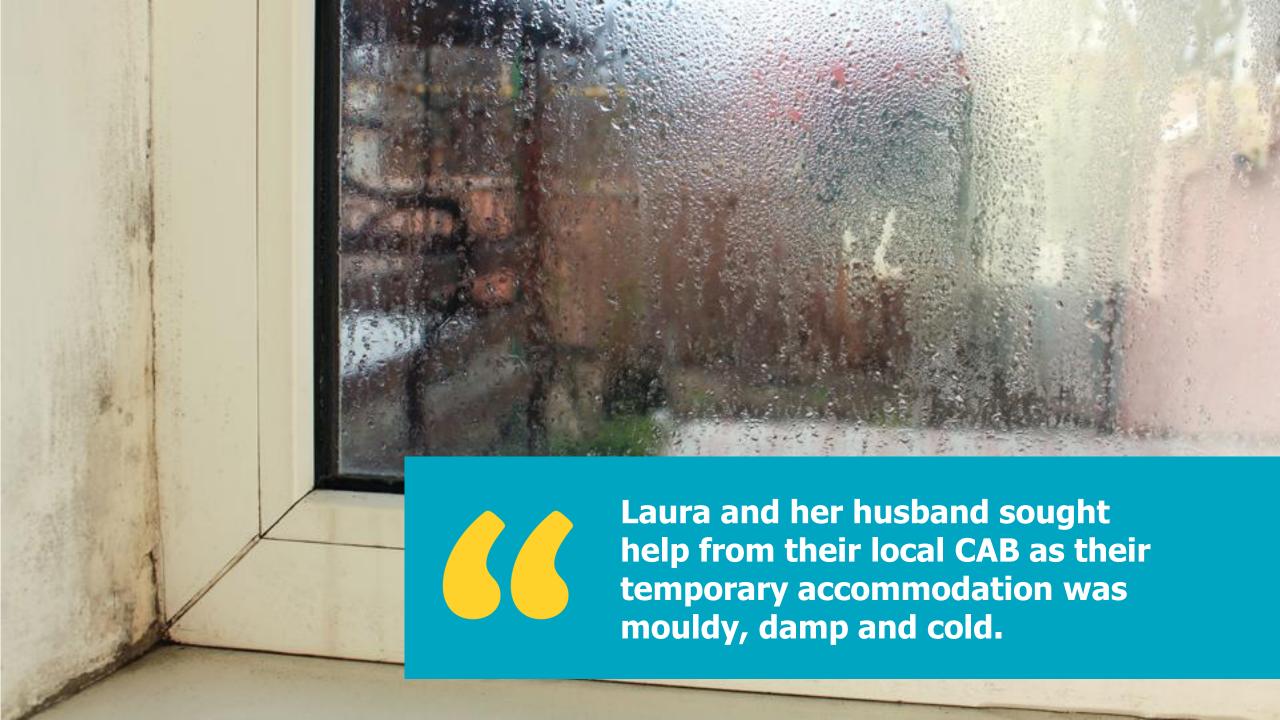
Housing advice

- 62,000 pieces of housing advice given out last year
- Private renting advice is most in demand consistently
 - Most sought after areas are rents and repairs, some variation by tenure
- Growth in homelessness and rent arrears advice



Damp and mould











What needs to happen



Better understanding of damp and mould across Scotland, better enforcement and sharing of good practice



More support for landlords through awareness raising, training and funding support



Looking ahead....

- Scottish Housing Regulator's new indicators on damp and mould
- Housing (Scotland) Bill
 - Awaab's Law
- Heat in Buildings Bill



