

Elmhurst Energy

Ally Galloway



EXCELLENCE
IN ENERGY
ASSESSMENT





Introduction



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Who we are?



The industry's largest provider of energy assessment training, software and accreditation.

1993

30 + Years of Experience



14,000+ Members operating nationwide.



3 times winner of the National Energy Efficiency Award for Quality Management





Industry Leaders

- One of the original SAP and RdSAP developers
- EPC Accreditation since 2007
- Helped develop PAS 2035

Bringing the best together

- Established 1993
- Merged with BRE in 2014
- Merged with Northgate in 2016
- Merged with NHER in 2016
- Merged with Stroma 2024

UK wide coverage

Dedicated BDMs across the country
Operating in Scotland, England, Wales and NI

Our Core Business



Training

Qualification and Continuing Professional Development (CPD) courses delivered online, in the classroom or even in your offices.
DEA, NDEA & OCDEA



Accreditation

Accreditation schemes which are built on quality, and deliver unrivalled technical support directly from our experts.



Software

Online and mobile software developed with the end user in mind.



What Elmhurst
offers



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Domestic Energy Assessor (DEA) Training

There are different options for different needs

- Provides the skills and knowledge to assess the energy performance of existing homes and produce Energy Reports/EPCs
- A practical qualification
- Training available to enjoy online or face-to-face
- Once qualified assessors can then accredit with Elmhurst and can choose to upskill to deliver retrofit assessment



- A government backed quality standard for retrofit (which we helped develop!)
- PAS 2035 covers:
 - how to assess dwellings for retrofit
 - identifying the right improvements for the right homes
 - the design and specification of energy efficiency measures for installation
 - monitoring of retrofit projects
- It outlines a 'Whole House' approach to the retrofit process
- Mandatory for public funded projects- ECO, SHDF, GBIS etc



Qualified DEAs can upskill to become a Retrofit Assessor

- ❖ Dwellings which require energy retrofit work in accordance with PAS 2035 will need be assessed by an approved Retrofit Assessor
- ❖ Training available to enjoy on demand or face-to-face
- ❖ Our course expands the skills and knowledge of a DEA so they can deliver Condition Reports, and assessment of occupancy

Retrofit Assessor



Retrofit Coordinator

The Project Manager

- The Retrofit Coordinator plays a significant role in managing the retrofit process from start to finish (from assessment to installation)
- Relevant training provides a full Level 5 qualification
- Ideal for Project Management type staff members
- Training provided online or in person





Domestic Energy Assessor (DEA) Accreditation

Government
Approved



Retrofit Assessor Accreditation



Retrofit Coordinator Accreditation



What does Accreditation with Elmhurst provide?



Expert Technical Support

Access to the UK's largest helpdesk for energy and retrofit professionals.



Leading Software/Tech

Access to professional software, which makes assessment and reporting, quick and easy.



Retrofit made easy

We've teamed up with ECO Surv to create a one-stop shop for all your retrofit coordination and project needs.

What does Accreditation with Elmhurst provide?



Championing members and supporting their **success**

As well as promoting our members role to government and industry, we also create greater exposure for them through our 'Find an Assessor' Directory.



Leaders in professional Development

We ensure members remain fully up to date through CPD which covers all the latest industry change.



Dedicated Business Managers

Our BDM's provide a valuable point of contact; to raise concerns, provide feedback, and learn about the latest opportunities.

Software for Energy Professionals

DEA

- App for undertaking EPCs
- Online portal for EPCs
- Auditing software
- Additional recommendations software
- Access to bulletins and guides

Retrofit Assessor

- App for undertaking Retrofit Condition Reports, with Occupancy included
- Online portal to produce these reports
- Can export the RdSAP xml for use in Design SAP

Retrofit Coordinator

- Options Evaluation tools
- Report building tools
- Recommendation tools
- Access to Design SAP with Elmhurst
- Integration with software providers

As an approved scheme Elmhurst is required to audit a percentage of our members work

Auditing isn't about catching mistakes - it's a constructive experience, giving you the opportunity to learn and develop, as well as get a thumbs up for excellent work.

- Everyone is audited
- Only a percentage is selected for audit
- Ensures quality standards remain high
- Identifies training needs





The Future



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Where we are now

Busier than ever

- More focus on energy efficiency, carbon emissions and fuel poverty
- More funding schemes than ever
- Delays in responses to some consultations, e.g. PRS MEES and lenders



Going Forward

Retrofit and Energy are the future

- DEAs and retrofit professionals are key to low carbon homes
- EPC reform 2026
- Home Energy model (HEM)
- PRS minimum energy efficiency standards (MEES)
- Efficiency Standard for Social Housing (ESSH) requires homes to meet or be treated as meeting EPC band B by December 2032



Additional Schemes

Other Energy Assessor types, and Competency Schemes

- ❖ Air-tightness testing
- ❖ Ventilation Assessments
- ❖ Legionella Risk Assessments
- ❖ Overheating assessments
- ❖ U-Value calculations
- ❖ Thermography



Thank you

