



Simple Void Energy Management & Resident Energy Support

Presented to



Presented by **Daniel Brindle**



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Daniel Brindle

Senior Business Development Manager

Do you recognise me?

- Over 5 years in the industry
- Personally managed the void energy needs of nearly 5% of the UK Social Housing sector
- From Homes UK in London, to Housing in Manchester, and the Annual Conference of the Scottish Federation of Housing Associations, I've gotten around!

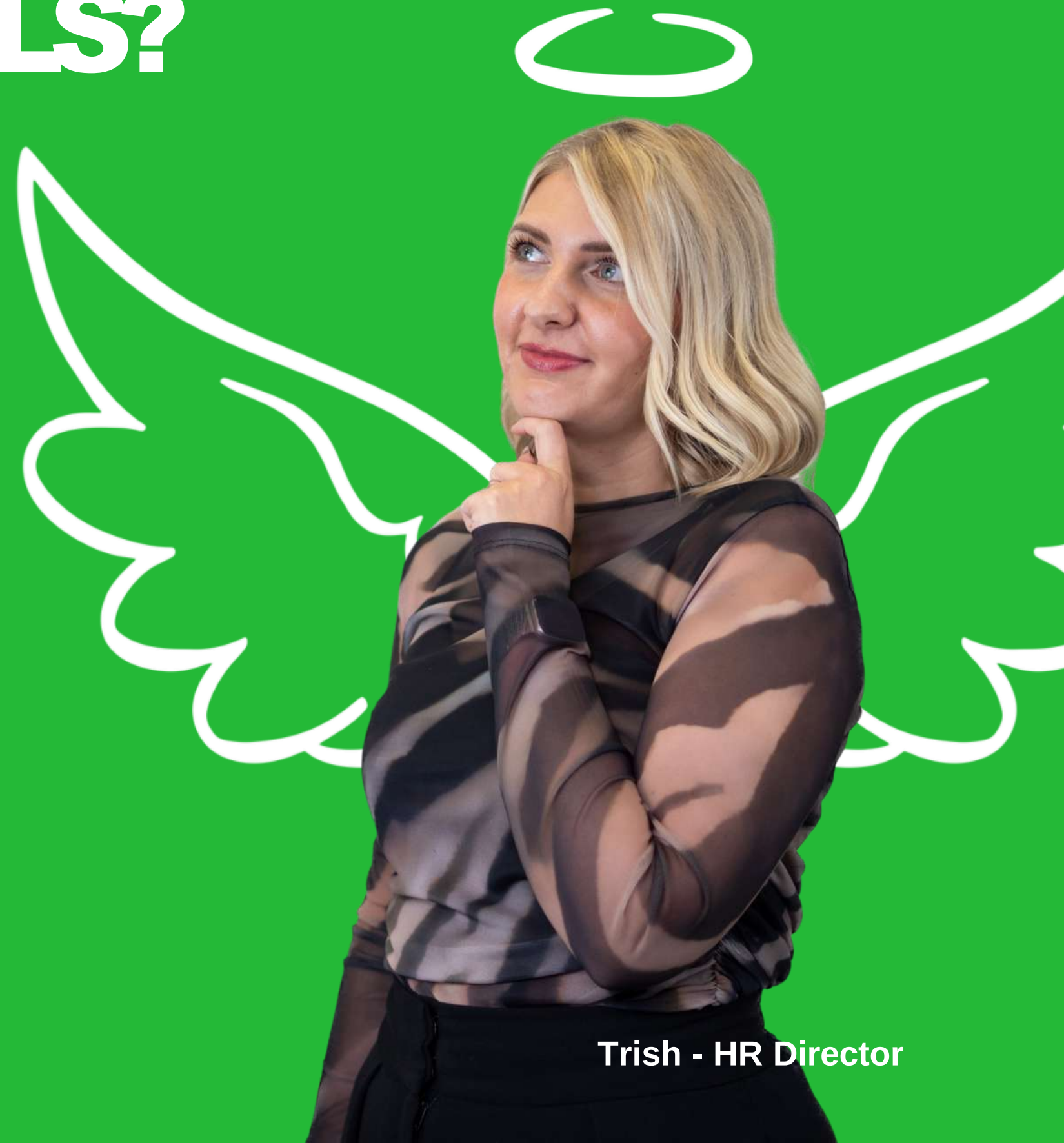


WHO ARE ENERGY ANGELS?

Founded in 2006 by Chairman, Lewis Taylor, we provide an invaluable free service to housing associations and local authorities in the management of their void energy needs.

We work with more than 180 UK social landlords with over 1.8 million homes under management and over 7,000 voids per month.

We help to restore power quickly and easily, reducing void periods, cutting costs and saving administration time.



Trish - HR Director



OUR MISSION

Through high energy, great communication and relentless innovation, we enable simple, helpful and accessible services for all, whilst leaving our environment better than we found it.

Our team will power up empty homes quickly, resolving energy issues and notifying all utilities of tenancy changes.



Lewis - Chairman & Founder



WHY ENERGY ANGELS?

- The first and still #1 in void energy management since 2006
- Dedicated Relationship Managers
- Highly trained support teams
- Real time reporting
- Award winning Energise portal access



VOID JOURNEY: OUR SIMPLE PROCESS



Resident gives notice

01

- Update us or perform a 'move out' via our dedicated portal
- We notify the energy suppliers

Property becomes vacant

02

- Switch to preferred supplier
- Void credit/Standing charges offered
- Bill management

Energy issues resolved

03

- Raise tickets for any issues
- Smart meter installations
- Power restoration

Resident moves in

04

- Supply us with move-in data or perform a 'move in' on our portal
- Personalised landing page created

SUCCESS STORY

A London based partner who looks after over 58,000 homes across South England. Turning around voids quickly is vital to supporting their community.

Let's see the value they experienced with Energy Angels...

In the first six months of 2026 Energy Angels helped cut costs by **£194,332.86** across their **1,094** total voids, sorting **549** energy issues and saving over **2,056.25** hours in the process.

1,094
TOTAL VOIDS

£194,332.86

**TIME, FREE CREDIT &
STANDING CHARGES**

2,056.25
**ENERGY ISSUE
HOURS SAVED**

549
**ENERGY ISSUES
RESOLVED**

Energy Angels are a fantastic partner of GCH and have always been responsive and supportive to all our customers needs. Dan and Alycia are a pleasure to work with and we value everything they do to keep us up and running. Energy Angels are always innovating their processes and managing voids is simple and effective with the Energise Portal. Can't rate them highly enough!



We are using Energy Angels to manage the utilities supply for our void properties for over 18 month now and we cannot fault their efficiency and professionalism.

Their portal is easy to use to register and update the different stages of our voids from notice to relet. In addition to that there is an easy to use ticket system to raise any issues with existing supplier.

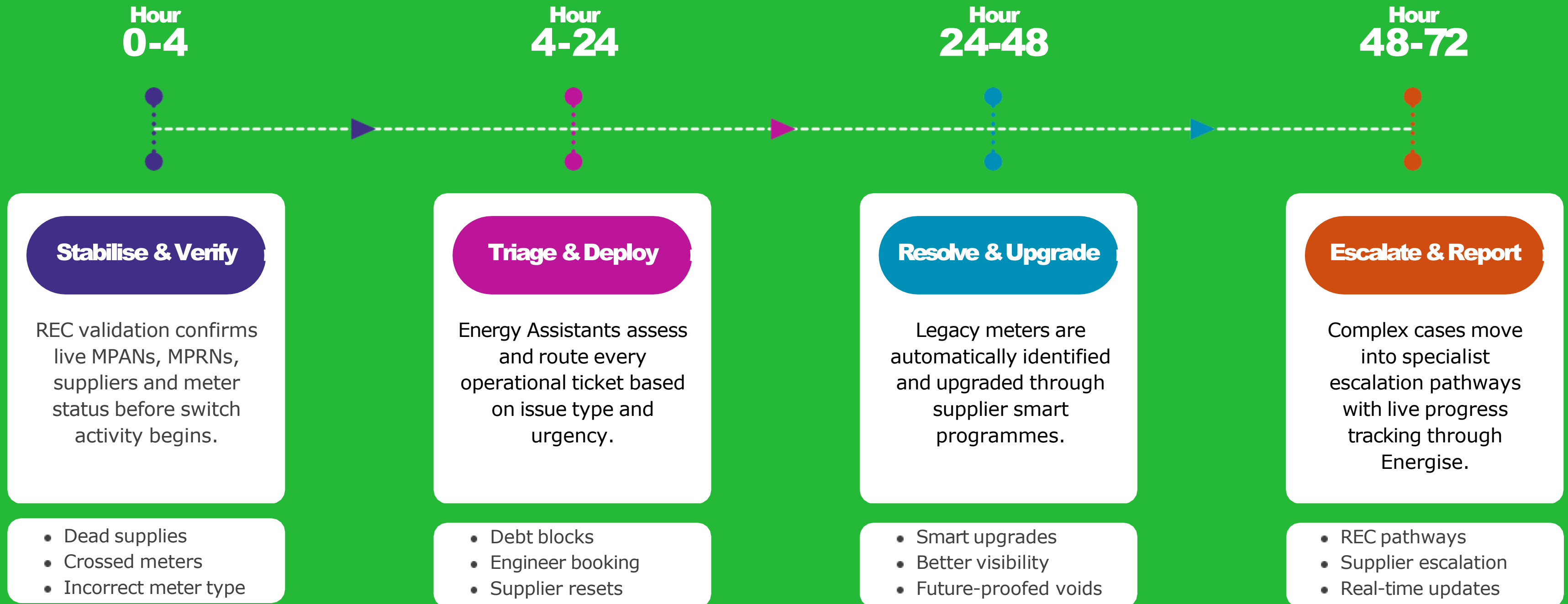
It takes the hassle away to deal with utility suppliers direct and saves money and time.

- London Partner

We started to work with EA a couple of years ago, as the time it was taking to switch energy providers and deal with previous tenant debts in our voids was greatly impacting our turnaround times. Working with them has made a huge difference to our voids process. Instead of spending hours on the phone to energy companies and attending properties for engineer visits, we now just add our voids to a portal and EA take care of everything for us.

- London Partner

IF YOU GAVE US 100 VOIDS TOMORROW...



FASTER RE-LETS • FEWER VOID DELAYS • FULL OPERATIONAL VISIBILITY

Thank you for attending!



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