

Centrica DSR The Intelligent Energy Platform



The Energy System is changing the needs of consumers...and vice versa



Centralised Energy System



Decentralised Energy System



Digitised Energy System



A Pathway to Net Zero



Consumer



Prosumer



Home Energy Management



A Pathway to Net Zero

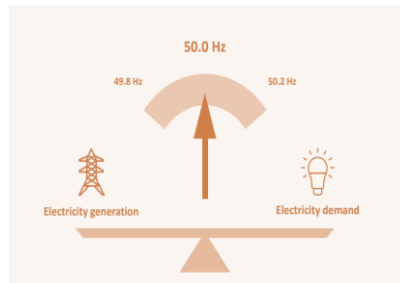
Why Demands Response ?

Low carbon solutions are intermittent
Low inertia onto the grid
Requires grid reinforcement
Carbon trust estimate that it will cost us £5bn additional to reinforce the grid without DSR.
DSR is the smart way to save on total energy costs and reduce overall carbon footprint

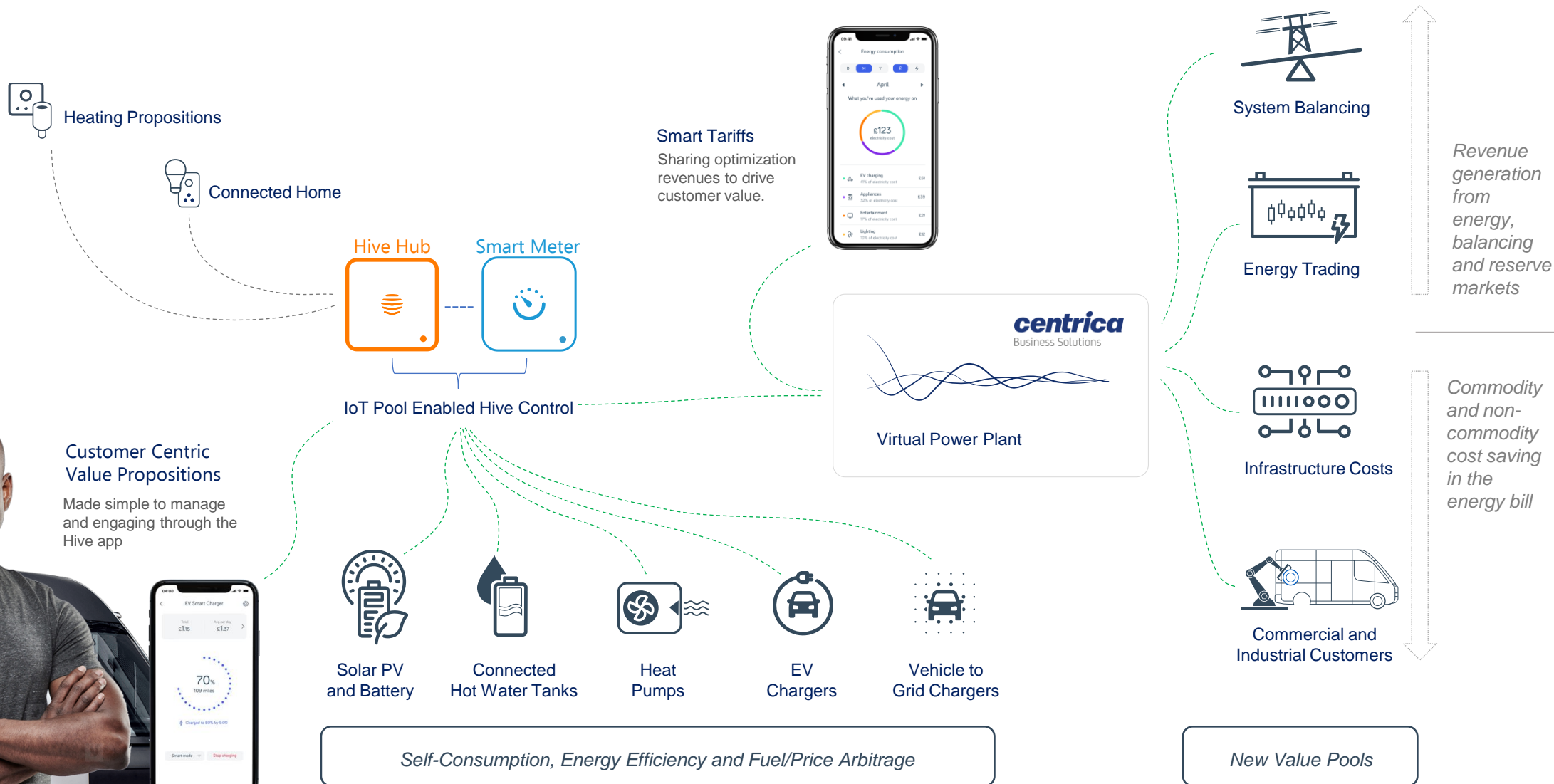
Demand side response opportunities

We believe that demand side response (DSR) has a vital role to play in the evolution of electricity markets.

- DSR gives customers more insight and therefore more control.
- DSR helps to reduce costs across the energy supply chain.
- Security of supply is improved by enabling everyone to make better use of alternative energy sources



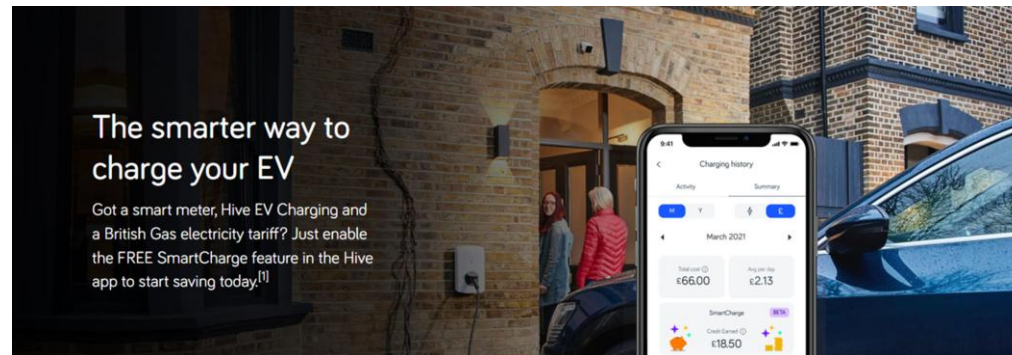
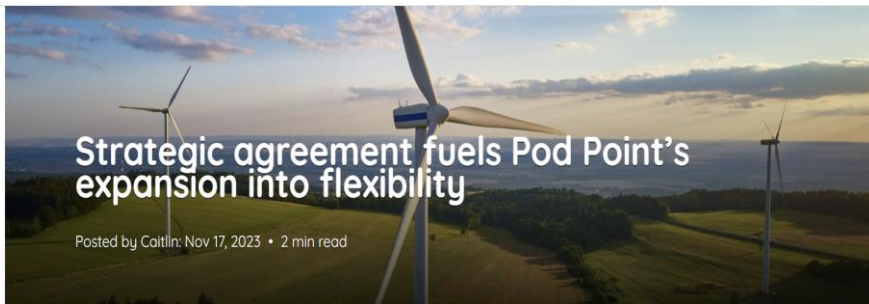
Residential DSR will bring together in-home devices, energy supply and access to energy markets through Centrica's VPPs



Working across the business in a strategically important team



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What is needed to be eligible?

To be eligible for this tariff, customers must satisfy a number of criteria.

1

RF-enabled Quantum Heaters

The customer must have G9 version Dimplex Quantum storage heaters. G6-G8 models are also valid with a Radio Frequency upgrade.

2

Glen Dimplex Hub

The customer must have a Dimplex Hub connected to their heaters. This allows our platform to connect to and control heater charging.

3

Economy7 Smart Meter Upgrade

The customer must have an existing conventional Economy7 meter, which must be upgraded to a British Gas smart meter (*installed free of charge*).

4

Reliable Internet

A stable and reliable home broadband connection is needed so our platform remains connected to the Dimplex Hub at all times.

Any of these requirements can be upgraded by phJones or British Gas to make a customer eligible.

Additional points:

- Tariff is available to existing British Gas, and new-to-brand customers.
- A one-year fixed tariff, for 12 months from the date it starts.
- Currently only available to credit customers.
- A nationwide tariff.
- Available to those with dual and single fuel.

What are the benefits?

- Better energy rates for domestic customers compared to existing Economy 7*
- An Economy 7 tariff designed for the modern world
- Visibility and control of energy use through App
- Peace of mind from locked in rates
(for at least 12 months, depending on tariff start date)
- Contribute to decarbonisation of the electricity grid
- Quantum heaters can improve the EPC of your property

* At time of writing.

Rates

DAY
Similar to current E7 day
NIGHT (00:30-07:30):
~9p/kWh*

The Centrica DSR platform will optimise and control heater actual charging within this night-time window.

*Rates subject to change and will be confirmed nearer to tariff release.



How will we support you?

- Advice on the specification and installation of the Quantum heaters, Hub and a smart meter through phJones.
- Support through phJones in upgrading existing Quantum heaters, where eligible, to take advantage of this new offer.
- Marketing collateral to support messaging to your customers.
- Support along the way from the Dimplex technical team and British Gas tariff and smart meter teams.



Lisa Bunting
BDM at Centrica



Thank you

